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New model of care approach at primary health care

Abstract:

A “model of care” (MoC) is defined as a way of the health services delivered by system of care. It outlines the best practices for care and services for people and population groups; At the right place, by the right team, at the right time, and right care plan. MoC aims to transform the prevailing pattern of accessing healthcare services by transforming from: Hospital to home, Activities to results, Treatment to prevention, Institutions to integrated systems, Facilities to virtual services, Fragmentation to integration, Passive individual to active and accountable individual. The six healthcare systems were selected for the new model of care in a way that addresses the primary questions of individuals in the community. Preventive Care System –How does the system help me maintain my health? Urgent Care System – How does the system help me when I face an urgent health problem? Scheduled Care System – How does the system help me in achieving better outcomes for planned procedures? Maternity and Child Care System How does the system help me safely have a child? Chronic Disease Care-How does the system help me cope with the chronic illnesses I suffer from? Palliative Care -How can the system provide me with the best level of care? MoC Adapted at KHN in 2018 and it increased the quality of care and outcomes to our population, which will be embedded to the health care system according to Saudi Arabia Vision of 2030.

Biography

Ali Abdurrahman Altrad completed his bachelor’s degree in Public Administration, Health Care Services and Hospital Management Specialization from King Abdulaziz University, KSA and completed his master degree and PHD in Business Administration Health Care Services and Hospital Management Specialization. He assigned as a director of many hospitals in Eastern health cluster in the last ten years now he is the COO of Khober Health Network and he is a vice chairman of the Saudi health administration society, vice Chairman of the Saudi Organizational Excellence Performance Society, Member of The Board of Directors of Saudi Society for Quality and Deputy Director of the Healthcare Sector. Author of (Azmat Gaeed) book and publishing many researches and articles in healthcare administration field.

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